

FAQs

What is SAGECents?

SAGE has partnered with LifeCents to create a tool designed specifically for LGBT elders. SAGECents will ask you a series of questions that it will use to connect you to the right resources, including existing SAGE resources around finances for LGBT elders. SAGE will continue to add more financial resources to SAGECents over time, so be sure to check back regularly!

What does SAGECents do?

This program will help ensure that LGBT elders have access to resources that will support their financial literacy and stability as they navigate the unprecedented economic environment resulting from the COVID-19 pandemic.

Who is SAGECents for?

SAGECents is for LGBT elders who are looking to get a better handle on their finances.

How do I use SAGECents?

SAGECents is accessible on your desktop computer, laptop, tablet, or smart phone through your internet browser. However, we recommend not using Internet Explorer to access SAGECents, as it does not always work as intended.

What does SAGECents cost?

SAGECents is a free resources for LGBT elders. Thanks to the generous support of the Wells Fargo Foundation, you will never need to pay for access to SAGECents.

How is the information that SAGECents collects used?

The information you enter into SAGECents is only ever used to help you get a holistic view of your financial health and to make better recommendations about helpful tools and resources. The data will never be sold to third parties or used to try and sell you products.

How much time should I spend in SAGECents?

Each time you use SAGECents, your progress will be saved. You can spend as much or as little time as you like in the system and pick up where you left off the next time you return.

What kinds of financial information is in SAGECents?

SAGECents starts off with basic information around personal finances. Over time, the system uses your responses to make personalized recommendations for education and other SAGE resources that are the most relevant for you.

Do I need to wait for the system to make recommendations to learn about a topic or SAGE Resource?

No, you do not. SAGECents is configured to allow you to go through the platform in the way that makes the most sense for you. You can access any SAGE resource available in the SAGECents through the Resources section, accessible through the navigation bar on the left of the screen.

Is SAGECents available in Spanish?

SAGECents is currently only offered in english. We hope to make versions of the platform available in other languages in the future, but do not yet have a timeline of when that will be.